



# FAMILY SERVICE ASSOCIATION OF REDLANDS

TO ALLEVIATE POVERTY, ENCOURAGE SELF-SUFFICIENCY, AND PROMOTE THE DIGNITY OF ALL.

612 Lawton Street, Redlands, CA 92374

## 123 Years of Building Strong Families

### 2020 Service Counts

#### Family Service and Housing Advocacy Points of Contact

	2020	2019
Total Families	1,861	2,081
Total Individuals	6,503	8,055
<b>Food Distribution</b>		
Emergency Food - number of families	1,013	249
Drive-Thru Food Bags (May through December)	23,314	
Meals Served (January through March only)	1,440	11,217
Donated Food - weight by pounds	131,545	230,371
<b>Clothing Distribution</b>		
Families	556	1,641
Total Individuals	2,093	7,005
<b>Housing Assistance - Family Service</b>		
Emergency Rental Assistance - number of families	123	107
Months of Rent Paid	195	132
Rapid Re-Housing homeless families moved into stable housing	36	34
Motel Vouchers issued 309 individuals representing 133 children off the street	688	992
Motel Vouchers - number of bed nights	1,127	2,799
<b>Support Services</b>		
Transportation - gas vouchers or bus passes	56	102
Training Contacts - individuals (January through March)	23	86
<b>Volunteer Services</b>		
Volunteers	435	913
Volunteer hours	4,192	8,442
<b>Holiday Distribution</b>		
Children's Easter Baskets	255	300
Easter Food Boxes	86	100
Thanksgiving Food Boxes	95	109
Christmas Food Boxes	84	193
Adopt A Family	139	129

1<sup>st</sup> Quarter 2020 Covid 19 pandemic caused shifts in operation, hours and programing.